

## HOW TO FIND A GOOD SPEAKER

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The prototypical formula for sharing in Twelve Step meetings is contained in Chapter 5 (How it Works) of *Alcoholics Anonymous* (2001, p. 58, para 2):

“Our stories disclose in a general way what we used to be like, what happened, and what we are like now. If you have decided you want what we have and are willing to go to any length to get it—then you are ready to take certain steps.” (AA World Services, 2001, p. 58)

This three-fold algorithm suggests that speakers identify their qualifications by sharing their story of hopelessness (i.e., “what we used to be like”), how they have recovered (i.e., “what happened”), and how the hope, gifts, and promises of the program have been fulfilled in their lives (i.e., “what it is like now”). These are stories of *experience* of the past, *strength* of the present, and *hope* for the future.

Whether sharing for 30–45 minutes at a Speaker Meeting or for 2–3 minutes during an Open Discussion meeting, a useful ratio of the relative percentage of time spent on each of these perspectives is suggested below:

1. What was I like? Share your *experience*, especially in terms of how you qualify yourself. In other words, what makes you a ‘real’ alcoholic or Al-Anon? Give your audience a chance to identify with you. Percentage: 10%
2. What happened? Share your *strength*, especially in terms of how you found the *solution* and how you did your part to recover. Percentage: 70%
3. What am I like now? Share your *hope*, especially in terms of the gifts and promises you received as a result of working the program. Percentage: 20%

### Obstacles to Success

Based on the *Al-Anon Service Manual 2022-2025*, three obstacles to success in Al-Anon include (1) discussions of religion, (2) gossip, and (3) dominance (Al-Anon, 2022, p. 20). To this list, I always add a fourth—*cross-talk*, which can be defined as speaking to another person, commenting on or responding to another person’s sharing, or referring to another person by name. Presented in reverse order, each of these four obstacles is discussed below:

**Cross-talk.** In letters and conversations to Al-Anon’s World Service Office (1988), “Cross-talking has been defined as talking out of turn, advice giving, questioning the person who is sharing, holding private conversations, having an individual comment on everyone’s sharing, and as being discourteous and intimidating.” At worst, it can involve someone even being bossy or bullying toward others in the meeting.<sup>1</sup>

For purposes of discussion during a workshop at the 1991 World Service Conference of Al-Anon Family Groups, cross-talking was defined as “one member monopolizing meeting time with one-on-one discussions” (Al-Anon Family Groups, 1991, p. 22). This simple definition was formulated at the workshop:

Crosstalk occurs when one member monopolizes the meeting with one-to-one responses to another member (advice-giving). This includes the chairperson who feels the need to comment on each sharing (coming off as an expert). Other definitions include: not using “I” statements, side conversations and mini-meetings within a meeting. Most members agree these types of sharings are not in keeping with Al-Anon principles. (Al-Anon, 1991, p. 22)

**Call outs.** *Calling out* someone refers to a group member—other than the designated chair of the meeting—correcting or directing someone in the meeting. It represents both cross-talk and dominance. Calling out a habitual violator of the group conscience, when it is done by the designated chair, may be acceptable. In contrast, calling out a newcomer is an affront to the newcomer and to the chairperson and others in the meeting. There is a bigger and more enduring harm done to the newcomer and to the other witnesses in the meeting by calling out someone during his or her sharing than any small harm done by a person's sharing off-topic. Similarly, the harm done by calling out someone during a meeting is never offset by any perceived benefit in doing so. Other than to reflect the attempt to dominate and the poor impulse control of the person doing the calling out, there is nothing good to be achieved in this manner that cannot be accomplished by a gentle word said in private to someone after the meeting has ended.

**Dominance.** Most members have the least tolerance for *dominance*, whether it involves the frequency, intensity, or duration of one's speech or behavior. It manifests as talking too many times (frequency), too loud (intensity), or too long (duration). At best, it comes across as bossy. At worst, it comes across as bullying.<sup>2</sup>

**Gossip.** Most members have the most tolerance for *gossip*, if it means ventilating and complaining about the alcoholic long enough for the newcomer to make the paradigm shift from a focus on others to a focus on self.<sup>3</sup>

**Religion.** Most members stand in the middle ground on *religion*, tolerating it to a degree if it is a brief part of one's sharing in terms of spirituality. On the other hand, proselytizing

and imposing one's beliefs on others is a form of dominance. Many members are tolerant of someone sharing briefly about their religion if it helps them tell their story about finding God. At the same time, those members may already have places they go for religious services and sacred rites. They may not want Al-Anon being discussed at their religious services any more than others want religion being discussed at their Al-Anon meetings.<sup>4</sup>

### **Sharing the Mess vs. Sharing the Message**

Speakers can differ in terms of *content* (*what* is shared) and *process* (*how* the content is shared). Great speakers share the message of experience, strength, and hope in a humble and hopeful manner. Not-so-great speakers share the mess of their lives with self-derived solutions that do not address the problem. For example, an AA drunk-a-logue with no turning point is like a painful bragging and ego-stroking monologue. Similarly, an Al-Anon gossip session or pity party with no spiritual solution is like a tearful tale of misery from a self-righteous martyr.

**Not-so-great speakers.** In terms of *content*, not-so-great speakers often share neither the common problem nor the common solution. Instead, they share other problems and they offer no solutions other than self-improvement disclosures. In terms of *process*, they engage in *cross-talk* (advice-giving), *dominance* (talking too much), *gossip* (talking about others), or *discussion* of inappropriate topics such as one's religion, counseling, medication, or outside publications. In response to not-so-great speakers, listeners are held captive and newcomers—unable to identify with anything in the speaker's story—may leave the meeting feeling bewildered, more depressed, and isolated from any fellowship.

**Great speakers.** In terms of *content*, great speakers connect the common problem with the common solution in a manner that is honest and hopeful. Experience, strength, and hope are delivered in a personalized style that is authentic, genuine, and congruent. Rather than focusing on others, they place the focus on themselves. Rather than blaming others, they take responsibility for doing their part in changing themselves. By doing so, they leave listeners feeling inspired and motivated to work the steps while feeling part of a larger community. In terms of *process*, great speakers show humility rather than dominance. They do not engage in cross-talk, but instead direct their sharing to the whole group. They do not call out others, but hold themselves accountable. They do not monopolize time, but leave their listeners wanting more. In response to great speakers, listeners are captivated by the sharing and newcomers—able to identify with elements of the speaker’s story—leave the meeting feeling uplifted, more hopeful, and connected to the fellowship.<sup>5</sup>

## References

Alcoholics Anonymous World Services. (2001). *Alcoholics Anonymous* (4th ed.). New York, NY: Author.

On April 10, 1939, the first edition of *Alcoholics Anonymous* consisted of 4,730 copies published by Works Publishing Company at \$3.50 per copy. The printer, Edward Blackwell of the Cornwall Press, was told to use the thickest paper in his shop. The large, bulky volume became known as the “Big Book” and the name has stuck ever since. On page 170 of *AA Comes of Age*, Bill W. wrote that the idea behind the thick, large paper was to convince the alcoholic he was getting his money’s worth. The second edition was published in 1955, the third edition in 1976, and the fourth edition in 2001.

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This 71-page document contains the proceedings of the 1991 Al-Anon Family Groups World Service Conference held on April 29 to May 4, 1991 in Stamford, Connecticut.

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Al-Anon Family Group Headquarters. (1988, December). What is crosstalk in Al-Anon? An early interpretation of cross-talk. *Inside Al-Anon*, 12(1).

This issue is identified as Dec/Jan 1988–89.

“Cross-talking has been defined as talking out of turn, advice giving, questioning the person who is sharing, holding private conversations, having an individual comment on everyone’s sharing, and as being discourteous and intimidating.”

## Resources

The following material was taken from page 4 of the Connecticut Area 7 *Newsletter for Al-Anon & Alateen* (2015):

*As part of their opening format, some meetings read the following statement on cross talk.*

### No Cross Talk Please!

Cross Talk is: talking out of turn; advice giving; questioning the person who is sharing; holding private conversations; having an individual comment on everyone’s sharing; and being discourteous and intimidating. If you want to speak on what you hear, speak of your own recovery only, addressing a topic with “I” instead of “You.”

All Al-Anon discussions should be constructive, helpful, loving, and understanding. In striving towards these ideals, we avoid topics that can lead to dissension and distract us from our goals, including discussions of religion, other philosophies, programs, nonconference approved literature, therapies, or gossip.

Please remember that we have no cross talk in our meeting, which means we do not interrupt, criticize, or give advice, nor do we comment directly on another member’s share, ever keeping the focus on ourselves. (Connecticut Area 7, 2015, p. 4)

Connecticut Area 7. (2015, December). No cross talk please! *Lifeline: Newsletter for Al-Anon & Alateen*. [https://www.ctalanon.org/images/lifeline/web\\_lifeline\\_dec-2015.pdf](https://www.ctalanon.org/images/lifeline/web_lifeline_dec-2015.pdf)

## NOTES

1. **Cross-talk** includes some of the following: specific examples:

- ☑ The Novice Newcomer’s inquisitive comments or questions reflect a simple lack of awareness of how the meeting is not a discussion or process group.
- ☑ The Monopolizing Old-Timer who acts like a subject matter expert violates the spirit of the Second Tradition (“For our group purpose, there is but one authority—a loving God as He may express Himself in our group conscience. Our leaders are but trusted servants—they do not govern”).
- ☑ The Problem-Focused Whiner who, taking advantage of a meeting in which there is no designated speaker or topic, asks, “Who has a problem to discuss?” This cue typically results in (1) one person becoming the focus, (2) a problem-focused rather than solution-focused discussion, and (3) blatant advice-giving if others get drawn into cross-talk and dialogue.
- ☑ The Editorializing Chairperson whose running commentary after each person’s share limits the time others have to share while reflecting dominance of the self-appointed commentator.
- ☑ The AI-Pals who engage in side conversations defuse their focus while excluding others from their secrets.

**Cross-talk** includes some of the following general examples:

- ☑ Directing comments to the chair (e.g., “correcting the chair”) demonstrates attempts to control on the part of the self-appointed director.
- ☑ Directing comments to the speaker (e.g., praising, grooming, or ingratiating the speaker) encourages performance rather than honest and intimate sharing.
- ☑ Directing comments to newcomers (other than reading the Newcomer Statement) demonstrates attempts at control, dominance, and advice-giving.
- ☑ Correcting other members when they make a mistake inhibits others who may be concerned about making mistakes.
- ☑ Calling out a member (with exception of chairperson doing so) demonstrates the character defect of arrogance.
- ☑ Referring to “you” rather than “I” as the subject may come across as controlling, as the self-appointed proselytizer avoids placing a focus on oneself.
- ☑ Interrupting someone by requesting their name (e.g., “And your name is...?”) violates the tradition of anonymity.
- ☑ Being bossy or bullying is the worst form of cross-talk and dominance.

**2. Dominance** includes some of the following specific examples:

- Attempting to run the meeting (except when one is the designated chairperson for that meeting)
- Monopolizing a meeting by talking too often, too long, or too loud
- Double-dipping before all others in the meeting have had a chance to share
- Attempting to change the format of meeting without a Group Conscience
- Making a suggestion more than once during a Group Conscience meeting
- Trying to control what others decide during a Group Conscience meeting
- Correcting someone during a meeting (unless done by the chairperson in accord with the Group Conscience)
- Interrupting someone during a meeting (unless done by the designated Time-keeper in accord with the Group Conscience)
- Volunteering to be the Chairperson or Speaker so often that others don't have the chance to do so
- Making the same announcement at every meeting when everyone present already knows what the self-appointed announcer will say

**3. Gossip** includes some of the following specific examples:

- Focusing on alcoholics or addicts rather than focusing on ourselves results in externalization of blame and diffusion of personal responsibility.
- Talking about others who are not in the room rather than sharing about ourselves results in reduced intimacy during the meeting.
- Sharing something that someone said in another meeting results in erosion of trust (i.e., How can others trust that their disclosures will be kept private?).
- Breaking someone's anonymity by identifying them by name, occupation, or reputation violates anonymity.

**4. Discussions** of religion, professions, outside publications, other philosophies, and other 12-Step programs include some of the following specific examples:

- Discussing specific religious beliefs may inhibit, offend, or estrange others who do not subscribe to those beliefs.
- Imposing or proselytizing one's beliefs demonstrates attempts at control, dominance, and disrespect for the beliefs of others in the meeting.
- Discussing one's education, occupation, or profession violates one's anonymity and may create a hierarchical rather than egalitarian culture in the meeting.

- ☑ Discussing one's involvement in another 12-Step fellowship may confuse newcomers, bore old-timers, and defuse the focus on the present fellowship.
- ☑ Discussing one's counseling or psychotherapy may confuse newcomers, bore old-timers, and blur boundaries.
- ☑ Discussing one's ADD, OCD, or PTSD detracts from the spiritual program and suggests that the member may not be spending enough with their mental health professional.

### 5. Using the Four Obstacles as Incentives

The obstacles are neither good nor bad. How they are used is all that matters. The only difference between a stumbling block and a stepping stone is how it is used. They can be adaptive if used as early warning signs or reminders to consider other actions. Using the word "I" as a reminder to take personal responsibility, there are several ways the four obstacles be incentives and reminders for better actions home, at work, and with others:

#### **Dominance vs. Humility**

- ☑ I can practice letting go.
- ☑ I can avoid giving advice.
- ☑ I can avoid interrupting others.
- ☑ I can keep my suggestions short.
- ☑ I can remember to listen and learn.
- ☑ I can avoid talking too much or too long.
- ☑ I can respect silence so that others can share.
- ☑ I can remember to say, "You may be right."
- ☑ I can avoid bragging about service I've done.
- ☑ I can make a suggestion once and then let go.
- ☑ I can avoid correcting others, unless it's part of my role as a Chair or Director.
- ☑ I can make it explicit when I am invested in advocating an agenda or outcome.

#### **Gossip vs. Anonymity, Intimacy, and Privacy**

- ☑ I can focus only on the people in the room.
- ☑ I can keep the focus on myself and not others.
- ☑ I can avoid talking about others in a negative manner.
- ☑ I can ask myself: "What is the purpose of my disclosure?"
- ☑ I can ask myself: "What would I say if they were listening?"
- ☑ I can avoid sending blind copies of emails except to myself.
- ☑ I can avoid forwarding emails that are not intended for others.

#### **Discussion of Religions vs. Spirituality**

- ☑ I can stay on task at board meetings and committee meetings.
- ☑ I can avoid going off on tangents at work-related meetings.
- ☑ I can live my beliefs rather than impose them on others.
- ☑ I can live my faith in action rather than talk about it.
- ☑ I can focus on my relationship with God rather than my religion.

#### **Crosstalk vs. Inclusivity**

- ☑ I can use the pronoun *I* rather than *you* when I share myself with others.
- ☑ I can avoid *you* as the subject of a sentence, because it can sound like an indictment.
- ☑ I can speak to the group when I am part of a group
- ☑ I can share what I do, but not what I think you should do.
- ☑ I can avoid giving advice, unless I am specifically asked for it.
- ☑ I can remind myself that side conversations exclude others.
- ☑ I can avoid correcting others when they make mistakes, unless it is in my role.

## Correct Citation for Reference Entry

The reference entry correct citation styles for this document are illustrated below. Students should defer to the style preferences of their individual course instructors to determine whether the course instructor has preferences that are more specific than those shown below:

### American Psychological Association

Doverspike, W. F. (2023). How to find a good speaker. <http://drwilliamdoverspike.com/>

### Chicago Manual of Style / Kate Turabian

Doverspike, William, "How to Find a Good Speaker," July 15, 2023. <http://drwilliamdoverspike.com/>

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### Modern Language Association

Doverspike, William F. "How to Find a Good Speaker" 15 July 2023 [Date accessed]

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